

ADVANCED CAMPUS COMMUNICATIONS FROM DESKTOP TO DORMITORY

Mitel Networks solutions for higher education improve communications, connectivity and security within any campus environment. We've made the communications needs of colleges and universities an area of special focus for close to three decades, and continue to respond with solutions that are ahead of the curve — and directly focused on enhancing both operational efficiency and the overall learning experience.

Voice Networking Solutions

Mitel Networks scalable, centrally managed voice networking solutions — both IP-based and digital PBX solutions — flexibly and reliably serve the communications needs of single and multiple-site campus environments. Faculty, staff and students can access a wide range of sophisticated applications and tools for communicating and collaborating with each other and the world at large — from feature rich voice communications to video conferencing and teleworking. We offer the industry's most comprehensive portfolio of IP and digital telephone sets and desktop devices to meet the communications needs of diverse users across the campus. And our solutions deliver network infrastructure and management efficiencies that improve services while reducing costs.

Wireless Solutions

Mitel Networks IP-based Integrated Communications Platforms (ICP) support mobile personnel in the campus environment with wireless access to voice services. Faculty and support staff can always be reached by voice, can access voice mail and other services from anywhere on campus, and can even twin their wireless phone with their desktop phone.

Conferencing and Collaboration Solutions

Mitel Networks conferencing and collaboration solutions set new standards for ease of use and quality of communications, delivering a completely integrated communications experience with one-touch access to voice, video, and data communications. Our conferencing and collaboration applications enable users to easily interact through "drag and drop" and "push-button" environments, making multimedia communications, information sharing and distance education as simple and robust as a phone call.

Unified Messaging Solutions

Mitel Networks Unified Messaging solutions streamline messaging for administrators, staff, and faculty — while enabling sophisticated new services for students. Our solutions range from support for single mailbox and speech-enabled access to voice mail, email and fax, to speech-enabled applications that support secure, voice-based access to services such as registration, automated course reminders and course results.

Contact Center Solutions

Mitel Networks Contact Center Solutions enable colleges and universities to operate and manage fully integrated multimedia contact centers that leverage both voice and

web technology to enhance communications and operations for activities such as registration and fundraising.

Security Monitoring Solutions

Mitel Networks IP-based digital video recording solutions greatly enhance campus security by supporting centralized security monitoring and fast, easy video access and retrieval via the existing campus IP network. Images of security threats can even be wirelessly forwarded to the PDAs of mobile campus security personnel.

Mitel Networks solutions for higher education provide:

- Improved access to campus services through broadband connectivity anywhere on campus
- Operational cost-reduction through simplified infrastructure management
- Improved mobility of staff and students through wireless connectivity within the campus
- Extended benefits for distance learning through multimedia collaboration
- Improved safety and security for students and staff with digital video recording and emergency response solutions



it's about **YOU**

WHY MITEL NETWORKS FOR HIGHER EDUCATION?

With the rapid emergence and adoption of IP telephony, campuses are faced with a myriad of choices and possibilities for their next-generation communications needs. The Mitel Networks approach to convergence revolves around five main principles that focus on providing enterprises with a smooth transition to IP, while embracing new infrastructure and user-level benefits.

Seamless Migration to IP

Through a commitment to open standards and interoperability, Mitel Networks allows colleges and universities to migrate with confidence, knowing that they will always have a way forward and not be locked into end-to-end proprietary solutions. Investment protection is of paramount importance in this process, and Mitel Networks enables you to leverage your existing investment when migrating to an IP environment.

Applications that Extend Value Beyond the Infrastructure

Mitel Networks embraces the belief that convergence must extend business benefits beyond the infrastructure, to the ultimate value of the user. The crux of these benefits focuses on a new breed of user applications that enable your faculty and students to enjoy such capabilities as real-time collaboration, plug-and-work teleworking, and push-button multimedia communications.

New Value at the Desktop

While the transport for business communications has evolved substantially the user devices have stayed largely the same. Mitel Networks is changing this paradigm through redefining the user experience at the desktop with devices that leverage the converged network. Through driving innovation in human interface design, Mitel Networks

provides a portfolio of award-winning devices that offer such enhanced capabilities as location transparency, mobile device integration, desktop browsing and enhanced visual access to telephony features.

Extensive Features and Networking Capabilities

While the infrastructure benefits of convergence are well documented the need for feature transparency from an IP-to-TDM environment is often overlooked. Mitel Networks provides enterprise platforms that offer users over 500 voice features, allowing them to easily customize solutions for their needs. While the typical end-user only utilizes a sub-set of these features, it is important to acknowledge that the higher education sector has specialized needs. From a networking perspective, Mitel Networks solutions for higher education enable seamless connection across campus environments and multiple locations and enjoy the benefits of transparent inter-office communications and easily shared resources.

All-in-one Communications Platforms

Through a commitment to all-in-one solutions, Mitel Networks delivers platforms that offer a range of embedded applications and features such as voice mail, auto-attendant, Automatic Call Distribution,

and 802.11b wireless gateway. Through embedding these applications, colleges and universities enjoy consolidated hardware requirements and have no need to add additional servers for extended needs.

HIGHER EDUCATION PROFILES

MICHIGAN TECHNOLOGICAL UNIVERSITY

Michigan Technological University has evolved its entire faculty and staff to IP-based voice services with a Mitel Networks Integrated Communications Platform – seamlessly integrating with the existing Mitel Networks digital PBX that continues to serve its residence complex.

SAN JOAQUIN DELTA COMMUNITY COLLEGE

When San Joaquin Delta Community College added two new buildings to its campus, it added voice and data over the same network infrastructure thanks to a Mitel Networks IP-based solution.

LA CITÉ COLLÉGIALE

When La Cité Collégiale opened its new 250-apartment student residence, it made a Digital Video Recording (DVR) solution and Integrated Communications Platform from Mitel Networks part of its comprehensive approach to security.

North America
(613) 592 2122
1 800 648 3579

Europe, Middle-East & Africa
Sales: 0870 9093030
Int: +44 (0) 1291 430 000

Latin America
(613) 592 2122
1 800 648 3579

Asia-Pacific
Tel: +852 2508 9780
Fax: +852 2508 9232

www.mitel.com



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